

# AFTER THE STORM

## CONSUMER TIPS: FILING AN INSURANCE CLAIM

- **Notify your insurance agent or insurance company of the loss as soon as you can**
- **You have a duty to protect the damaged property, as best as possible, to prevent further loss**
- **Take photos of the damaged property and keep these for the insurance professionals to review**
- **Keep records of any expenses made to secure or repair the damaged property**
- **Do not throw away the damaged property, but secure items for future inspection**
- **Provide as much details/description of the damage**
- **Confirm the exact location of the damaged property (i.e. driving directions)**
- **Properly complete any claims forms that the insurance company requires**
- **Provide all of the best means of contacting you, as your normal contacts may be out of service**
- **Remember that your policy has a deductible, meaning a portion of the loss is your responsibility**
- **An insurance loss adjuster will contact you to further investigate the claim**
- **Cooperate with all of the insurance professionals involved in your claim settlement**
- **Exercise patience – there is a high volume of claims that generally follow a storm**

**[www.sunshine-insurance.com](http://www.sunshine-insurance.com)**



## CALL US

**242.394.0011**

**242.394.0012**

**242.322.3513-6**

## VISIT US

**Shirley Street**

**M-F 9:00am – 5:30pm**

**Sat 10:00 am-1:00pm**

**Baillou Hill Rd**

**M-F 9:00 am-5:30pm**

## REACH US

**[info@sunshine-insurance.com](mailto:info@sunshine-insurance.com)**

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